

Citizen Charter

International European University (IEU), Bishkek, Kyrgyzstan

At **International European University (IEU), Bishkek**, we are committed to providing **transparent, accountable, and student-friendly services**. Our Citizen Charter outlines the rights, responsibilities, and expectations of students, faculty, staff, and society, ensuring that every stakeholder receives fair and quality services.

Our Commitments

- To provide **high-quality medical education** in line with international standards.
 - To maintain a **ragging-free, safe, and inclusive campus** environment.
 - To ensure **transparency in admissions, examinations, and fee structures**.
 - To support students with **academic counseling, visa assistance, and career guidance**.
 - To provide **affordable hostel and campus facilities** with proper security.
 - To encourage **research, innovation, and community healthcare services**.
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Student Rights

Every student at IEU has the right to:

- Learn in a safe, respectful, and inclusive environment.
 - Receive timely and accurate academic information.
 - Access modern teaching facilities, libraries, and laboratories.
 - Seek redressal of grievances through the **Student Grievance Cell**.
 - Be treated with fairness, dignity, and equality, without discrimination.
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Student Responsibilities

As members of the IEU community, students are expected to:

- Maintain discipline and follow university rules.
- Respect faculty, staff, and fellow students.
- Avoid any form of ragging, bullying, or misconduct.
- Attend lectures, clinical practice, and examinations regularly.
- Uphold the values of professionalism, ethics, and service to humanity.

Grievance Redressal

- IEU has established a **Grievance Redressal Committee** for students.
 - Complaints may be submitted directly to the administration or via official email.
 - Matters related to academics, facilities, or conduct will be addressed promptly.
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Code of Conduct

- Integrity, honesty, and respect are the pillars of our campus life.
 - Harassment, discrimination, or unethical practices will not be tolerated.
 - Students must adhere to the **NMC Anti-Ragging Regulations** and University Code.
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Official Representative (India)

All admissions, counseling, and official processes for Indian students are exclusively managed by:

★ **Pecedutech Pvt. Ltd.**

Director & Indian Representative: Mr. P. Kumar Pandey

✉ Email: ieuedu.kg@yahoo.com

☎ Mobile/WhatsApp: **+91 9508599847**